

### **Triple T Ranch Return Policy:**

Due to the perishable nature of our product, we cannot accept returns.

### **Triple T Ranch Refund Policy:**

The following reasons are covered under our policy:

- Damaged items (unrelated to carrier)
- Missing items
- Please contact us with any issues with your order. Resolutions to reported issues may include replacement of the product in question, credit towards your next order or a partial/full refund.

The following reasons are NOT covered under our policy:

- Items damaged by the carrier.
- The order cannot be delivered and/or arrives late due to an incorrect shipping address entered by the customer.
- Delivery is delayed or affected by weather and/or acts of god.
- Products are improperly handled/stored after successfully being delivered.
- A delivery/shipment is refused by the recipient and/or returned to Triple T Ranch without authorization.

### **Triple T Ranch Shipping:**

Important: All shipments require a physical street address (unfortunately we cannot deliver to PO Boxes). Triple T Ranch is not responsible for damage due to incorrect or incomplete shipping addresses. **Please be sure to double-check all addresses.**

### **Triple T Ranch Cancellation Policy:**

Please contact us as soon as possible, and we will attempt to cancel your order. In the event your cancellation request is made after 5PM Pacific Standard Time, Triple T Ranch will do all we can to honor your request. However, if the order has already been packed or shipped, we will be unable to cancel the order.